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## WARRANTY INFORMATION

### BATH & FAUCET WARRANTY

Taymor is pleased to offer a Limited Lifetime Warranty against defects in materials and workmanship, to the original consumer purchaser from the date of purchase, as long as the original consumer purchaser owns the home in which the product(s) are installed.

This warranty excludes products that have been damaged through misuse, accidental damage, alteration, normal wear and tear, or by the use of corrosive or abrasive cleaning agents. This warranty applies to products installed in a residential setting. Purchasers for industrial, commercial and business usage are covered by a 5 year limited warranty from the date of purchase.

Taymor is not liable for damages caused by incorrect installation nor incidental or consequential damages. At the company's discretion, Taymor will replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service. This warranty does not cover shipping costs, labor costs or any other cost associated with the installation or replacement of the product/parts and is extended only to the original consumer purchaser of the product(s).

**\*Taymor Fundamentals faucets are backed by a 1 Year Limited Warranty**

### CARE AND CLEANING TIPS

Taymor uses advanced technology to create a finish highly resistant to the effects of normal wear and tear. Over time, frequency of use may cause some finishes to gracefully age in appearance. Additionally, with exposure to elements such as cleaning chemicals and humidity your product may show some signs of wear or tarnishing. These finish changes are not considered manufacturing defects and are not covered by warranty. Rather, they are indicative of normal wear and tear. As always, following the manufacturer's care instructions will safeguard the longevity of your Taymor product.

**DO:** Clean the product with mild soap and warm water. For best results, dry immediately with a soft, clean cloth.

**DON'T:** Do not use abrasive sponges or scouring agents for cleaning. We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

**For additional information** or questions regarding Taymor warranties, please contact our Customer Service team:

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**WEST** | 800 267 4774 | [custserv@taymor.com](mailto:custserv@taymor.com)

**EAST** | 800 387 7064 | [customerservicetor@taymor.com](mailto:customerservicetor@taymor.com)

# Taymor®

## WARRANTY INFORMATION

### DOORWARE & COMMERCIAL WARRANTY

Taymor is pleased to offer a Mechanical and Finish Warranty against defects in materials and workmanship for one full year to the original purchaser, effective from the date of purchase, unless otherwise specified. This warranty excludes products that have been damaged through misuse, accidental damage, alteration, normal wear and tear, or the use of corrosive or abrasive cleaning agents. This warranty is non-transferrable and applies to products installed in a residential setting. Commercial use is only covered for our Commercial products as outlined in the chart below. Taymor is not liable for damages caused by incorrect installation nor incidental or consequential damages. At the company's discretion, Taymor will replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service.

	PREMIER SERIES	PROFESSIONAL SERIES®	BUILDER SERIES	EPIC LOCK SERIES®	COMMERCIAL GRADE 1 Locksets, Door Closers & Exit Hardware	COMMERCIAL OTHER Locksets, Door Closers & Exit Hardware
<b>Mechanical</b>	Lifetime*	Lifetime*	25 year	Lifetime*	10 year	5 year
<b>Finish</b>	Lifetime*	5 year	5 year	1 year	1 year	1 year
<b>Electronic**</b>	-	1 year	-	-	-	-

\* Limited Lifetime  
\*\*Applies to Taymor Professional Series® Concierge electronic deadbolts only.

### CARE AND CLEANING TIPS

Taymor uses advanced technology to create a finish highly resistant to the effects of weather and normal wear and tear. Over time, frequency of use will cause some finishes to gracefully age in appearance. Additionally, exposure to atmospheric conditions and elements such as cleaning chemicals may cause some changes to occur. These finish changes are not considered manufacturing defects and are not covered by warranty. Rather, they are indicative of normal wear and tear. As always, following the manufacturer's care instructions will safeguard the longevity of your cherished Taymor product.

**DO:** Clean the product with mild soap and warm water. For best results, dry immediately with a soft, clean cloth.

**DON'T:** Do not use abrasive sponges or scouring agents for cleaning. We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

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